



# Vienna Woods Care & Maintenance Guide

*For Lacquered Timber Flooring*

## DAILY & WEEKLY CLEANING

- **Remove dust and grit** daily using a vacuum with a soft-bristle head or brush attachment. This prevents fine scratches and protects the lacquered surface.
- **Damp mop weekly or fortnightly** with a well-wrung mop. Use a small amount of a **FirstFloor-approved cleaner for lacquered floors**. Avoid excess water as standing moisture may damage the surface.
- **Spray Mop as needed.**

## ENVIRONMENTAL CARE

- **Maintain stable conditions:** Keep humidity ideally between 40–60% and temperature between 16–24 °C. Large fluctuations can cause movement or stress to the lacquer.
- **Protect from sunlight:** Use curtains, blinds, or UV-protective films to reduce uneven fading. Rotate rugs and furniture to allow the floor to age evenly.

## PROTECT AGAINST WEAR

- **Entry mats:** Place breathable mats at entrances to trap grit and moisture.
- **Furniture pads:** Use felt protectors under chair and table legs.
- **Footwear:** Avoid sharp heels or heavy footwear that can damage the lacquer surface.
- **Pets:** Keep nails trimmed to reduce the risk of scratching.

## SPILL & STAIN MANAGEMENT

- **Clean spills immediately:** Wipe up any liquid within an hour using a damp cloth. Prolonged exposure to moisture may cause staining or damage around edges and knots.

## ONGOING MAINTENANCE

- Apply **FirstFloor Grain Guard (matte polish)** every **6–12 months** or when the surface begins to lose its natural lustre.



- Grain Guard refreshes the protective layer, enhances surface resistance, and maintains the refined matte look of your floor.

## LONG-TERM CARE

- **Recoating:** In higher-traffic areas, a professional recoat can restore the finish before the lacquer wears through. Timely recoating avoids the need for full sanding and refinishing.

## QUICK REFERENCE CARE TABLE

FREQUENCY	CARE TASK
DAILY	Vacuum or sweep with a soft-bristle tool.
WEEKLY / FORTNIGHTLY	Damp mop with diluted FirstFloor cleaner.
EVERY 6–12 MONTHS	Apply FirstFloor Grain Guard (matte polish).
AS NEEDED	Use mats, pads, and environmental controls for ongoing protection.
WHEN REQUIRED	Professional recoat before lacquer wear-through.

Vienna Woods lacquered timber floors are designed for longevity. With the right care routine and the support of **FirstFloor products**, your flooring will retain its beauty and performance for years to come.