



CARE & MAINTENANCE

Care & Maintenance

Lacquered Floors

How to look after a Vienna Woods lacquered engineered-oak floor — day to day, season to season, and over its life.

Simple, consistent care keeps a lacquered floor at its best. This guide covers cleaning, environment, wear protection and the products to use — and the ongoing refresh that renews the protective layer.

SCOPE OF USE

Internal domestic & light-commercial lacquered floors.

AUDIENCE

Homeowners · specifiers · installers.

STANDARDS REFERENCED

Care & maintenance guidance — no Building-Code claims made.

RELATED DOCUMENTS

Warranty (VW-WTY-001) · Installation Guide (VW-INS-001) · Oiled-floor Care (VW-CARE-OIL-001).

DOCUMENT CONTROL

DOCUMENT NO. VW-CARE-LAC-001	VERSION 2.0	DATE ISSUED 7 July 2026	SUPERSEDES Mar 2026 issue
OWNER Vienna Woods Ltd	NEXT REVIEW July 2027	CLASSIFICATION Controlled	
STATUS Issued			

Daily & weekly cleaning

- Remove dust and grit daily with a vacuum (soft-bristle head) or brush. This prevents fine scratches and protects the lacquered surface.
- Damp mop weekly or fortnightly with a well-wrung mop, using a small amount of a **Vienna Woods-approved cleaner suitable for lacquered floors** (Vienna Woods can recommend and supply one, such as the FirstFloor lacquered-floor cleaner). Avoid excess water — standing moisture may damage the surface.
- Spray-mop as needed.

Environmental care

- Keep conditions stable: humidity ideally 40–60% and temperature 16–24 °C. Large fluctuations can stress the lacquer.
- Protect from sunlight: use curtains, blinds or UV-protective film to reduce uneven fading. Rotate rugs and furniture so the floor ages evenly.

Protect against wear

- **Entry mats:** breathable mats at entrances to trap grit and moisture.
- **Furniture pads:** felt protectors under chair and table legs.
- **Footwear:** avoid sharp heels or heavy footwear that can damage the lacquer.
- **Pets:** keep nails trimmed to reduce scratching.

Spill & stain management

- Wipe up spills within an hour using a damp cloth. Prolonged moisture may stain or damage edges and knots.

Ongoing maintenance

- Every 6–12 months, or when the surface starts to lose its lustre, apply a **Vienna Woods-approved matte refresher/polish** (such as FirstFloor Grain Guard, available from Vienna Woods). A refresher renews the protective layer, improves surface resistance and maintains the matte look.

Long-term care

- **Recoating:** in higher-traffic areas, a professional recoat can restore the finish before the lacquer wears through. Timely recoating avoids the need for full sanding and refinishing.

Quick reference

FREQUENCY	CARE TASK
Daily	Vacuum or sweep with a soft-bristle tool.
Weekly / fortnightly	Damp mop with a diluted Vienna Woods-approved lacquered-floor cleaner.
Every 6–12 months	Apply a Vienna Woods-approved matte refresher/polish.

FREQUENCY	CARE TASK
As needed	Use mats, pads and environmental controls.
When required	Professional recoat before lacquer wear-through.

With the right care routine and Vienna Woods-approved products, a lacquered timber floor will keep its beauty and performance for years.

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