

Warranty Declaration

- This warranty is effective on floors used only indoors in residential or commercial areas. Flamingo Parket does not recommend wood or natural floors in bathrooms or other rooms with humid conditions. Such installations are excluded from this warranty
- This warranty version applies to Flamingo Parket products purchased and installed in Europe, Turkey, Australia and New Sealand starting from the date of purchase.
- This warranty refers to covered defects of the floor which are caused by manufacturing defects or material within the warranty terms. Visible defects must be claimed before installing the floor.
- This warranty applies to Flamingo Parket Twin-Plank only.
- This warranty is valid for a period of 15 years.

Warranty Exclusions

This warranty does not cover optical changes such as:

- Distortion and joint of planks due to seasonal changes
- Wear of the surface treatment
- Changes in colour caused by exposure to sunlight or gloss reduction
- Damages caused by abuse, improper storage, moisture, water, fire, excessive heat or dryness, erosion, pebbles, sand or other abrasives, pets, insects, spiked heels and furniture. Indentations, scratches or damages caused by negligence, stains as a result of improper maintenance.

This warranty does not cover damages caused by:

- Water saturation
- Insect infestation
- Weather conditions and natural disasters
- Improper maintenance and care.
- Improper storage, handling and/or installation

Additional Terms

This warranty applies only to the original purchaser and to flooring in its original installation. This warranty is not transferable.

Quality Warranty

- Responsibility for final inspection and approval falls to the consumer and installer prior to permanent installation. Prior to actual installation, dry-lay the floor, blending the planks from several cartons to determine optimal appearance. Flamingo Parket is not responsible for labour costs associated with the repair or replacement of visually defect planks after the floor is installed.
- Claims or rights like removal and new installation of the flooring as well as incidental or consequential damages are excluded under Flamingo Parket warranty.

Warrantor's Duties

- When the warranty claim is accepted, Flamingo Parket delivers substitute material free of charges. Flamingo Parket reserves the right to repair, refinish or replace damaged planks. If the product is not available anymore, you will receive a substitute product of equal value from the current Flamingo Parket range.

- The warranty-performance relates to the current value of the product. The substitute performance is reduced by 6.67 % annually (15 years) compared to the original value of the product. In case of a warranty claim, the customer bears the difference between current value and original value.

Warranty Proceeding

Please contact the retailer and present the original invoice within 30 days from the date the problem occurs. File your warranty claims in a written notification.

The warranty period will not extend in case of a warranty claim.

Warranty registration form

Retail Store Name: _____ Customer Name: _____

Address: _____ Address: _____

City/State/ZIP: _____ City/State/ZIP: _____

Phone: _____ Phone: _____

Salesperson _____ Signature: _____

– Signature: _____

Purchase Date: _____ Installation Date: _____

Product/Woodkind/Grade: _____

Ordernumber Flamingo Parket: _____

Quantity: _____ m²

Room(s) installed: _____

Installation: ☐ floating installation with glue
☐ floating installation without glue
☐ full spread glued down

If glued: Which brand and type of glue is used: _____

Radiant heating ☐ yes ☐ no

Radiant cooling ☐ yes ☐ no

If yes: humidity sensor installed? ☐ yes ☐ no

Installed on: _____ subfloor

Subfloor inspected and tested for dryness? ☐ yes ☐ no

How was this floor installed? ☐ self ☐ professional ☐ acquaintance

Did you receive maintenance literature? ☐ yes ☐ no